

The TPA Team - You're In Safe Hands!

TPA has a holistic approach, with all elements of your hire, from concept through to invoice being managed by our trained team of professionals.

- ▮ [The T Team Will Gold!](#)
[The T is the Park team were awarded a gold accolade by the festival organisers, who stated that their 'planning stone through!'.](#)
- ▮ [No Obligation Site Survey](#)
[TPA recommend a no-obligation site survey prior to installation. Call the Hire Desk or complete the request form online.](#)
- ▮ [Here For You: 24/7/365](#)
[TPA's Hire Desk is manned by an experienced team who respond to your call 24 hours a day, 7 days a week, 365 days a year.](#)
- ▮ [Teamwork Works!](#)
[Our dedicated crews work in conjunction with your site team to ensure the installation runs on time and on budget.](#)
- ▮ [Out of Hours? No Problem](#)
[Our Hire Desk telephone line is manned 24/7/365.](#)
- ▮ [Access the Experts](#)
[TPA encourages internal staff promotion, meaning that you literally 'access THE portable roadways experts'.](#)

The TPA team consists of:

Hire Desk

The Hire Desk are your first port of call and are able to offer advice and provide a verbal quote. As ground conditions can affect which of our systems we would recommend, we suggest that a no-obligation, complimentary Site Survey is carried out prior to installation, enabling one of our Field Sales Engineers the opportunity to discuss your specific site needs, and overcome any potential hazards.

Field Sales Engineers

Our regionally based team have extensive experience, and many of them started their career at TPA as part of the installation crews, meaning that they have quite literally gained knowledge from the ground up. They are able to visualise your site layout, assess the ground conditions and recommend the most cost-effective solution. The Job Pack that follows comprises of a detailed quote, site plan, and risk assessment, and is supplied free of charge, regardless of the size of project. (In our experience, this upfront work helps to ensure that the installation goes smoothly and without any unforeseen glitches). [Find your local Field Sales Engineer.]

Crews and Supervisors

Your project is then handed across to the operations team, whose function it is to ensure that the installation and recovery are both executed to our exacting standards. The driver and mate combination work in partnership to lay the roadway, following the guidelines within the Job Pack and adhering to the engineer's site plan. Training is a key element to maintaining our reputation, and each crew member works towards achieving their TVQ (TPA Vocational Qualification) attending classroom style lessons at our campus Academy or being assessed in the field.

Certain sectors that we operate within have idiosyncrasies and unique demands, and so our crews have specific accreditations or experience in certain fields such as transmission, or events. These teams have honed knowledge and expertise built up from years of experience.

Clusters of crews are managed by Supervisors, whose role it is to ensure that our standards and working practises remain the highest in the industry. These team members are based remotely and where the installation demands it, oversees the more intricate, or challenging projects. Again these Supervisors work towards achieving their TVQ, and have, in the main, progressed through the internal ranks.

Once the hire period has concluded, the Hire Desk once again takes control to ensure that the details of your transaction are accurate, and the invoicing progresses smoothly.

- ▮ TPA's Help Desk is open 24 hours a day, 365 days a year...
[Request a call back](#)
- ▮ Field Sales Engineers dedicated to your area, could be on site in 3 hours...
[Request Free Site Survey](#)
- ▮ Firm Foundations: Receive the latest news and updates in your sector.
[Subscribe Now](#)
- ▮ Let us know how we can serve you better...
[Customer Questionnaire](#)

