

Customer Questionnaire

We would be grateful if you could spare a few minutes to complete this Customer Satisfaction Questionnaire to help us ensure that our standard of customer care exceeds expectations wherever possible.

Company Name *

First Name *

Surname *

Email Address *

Telephone Number *

How did you hear about TPA

How was your initial enquiry dealt with by TPA?

- Poor
- Average
- Good
- Excellent

Was the delivery and installation service...

- Poor
- Average
- Good
- Excellent

Was the quality of the work and products provided...

- Poor
- Average
- Good
- Excellent

Was the information communicated to you regarding your project, from enquiry to completion...

- Poor
- Average
- Good
- Excellent

How many times per year do you require TPA's products?

- 1-4
- 5-10
- 10+

When is your next project due to start?

Would you contact TPA for your next project?

- Yes
- No

Would you recommend TPA to other companies

- Yes
- No

If you have any further comments or suggestions for improving our services, or the contact details of companies who may benefit from our services, please use this space:

Submit

Accreditation footer